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The evolution of welfare state: case studies of participate welfare in northern Italy

1. The evolution of modern institutions of welfare state

- A radical crisis of consensus (higher education level, most important claims of professional performances, emerging conflict in the scene of social and health services)
- A radical change of "vulnerability" (change of typologies of social and health "disease"): precariousness and chronicity
- Exit to relationship with institutions (mutual informal assistance between citizens, new communitarism, social fragmentation, new elitism...)

2. What to do? The idea of "participate social services": welfare as "commons"

Inclusion of informal mutual self help into the social service "space" (mapping and inviting and co-working)

- Collective and "situated" (territorial) taking charge of social conflict (participative analysis of the local forms of actual crisis)
- Co-management of public space by citizens, social workers and students, to :
improving the self help systems ; re-opening the networks of self help (social de- fragmentation to mix social groups)

3. Concretely : 2 forms of transition from public services to public -and- commons services

A. Participative process **stimulated by local institutions** and located at the "neighborhood" level (le quartier, il quartiere):

- **Families lab. (Laboratori Famiglie) in Parma:** 4 family centers, 4 social workers part time, 25 volunteers full times, 10 students on social work. 30 h/week.
Laboratory children schoolwork, lab. carpets, lab. kitchen, Italian language school, co-working, co- baby sitting

users (2017): 670

- **Exchanging nurseries (4 Center in Reggio Emilia dep.):**

3 social workers part time, mothers, students..., 25 h/week.

Exchange of clothes and other barter; co-working; co-baby sitting.

User: 325; exchanged object: 1267; h cobabysitting: 564...

B. Participative process **stimulated by local networks of self help and local associations**

developing a stable relationship with institutions

"Community Point" : 4 Center in Parma,

2 social workers part time, 20 h/week.

Function: screening colon (relationship with local health Usl); orienteering to the system services; including in the volunteering activities.