Involving service users as supervisors during work placement for social work students and practitioners – experiences described by the education and project-manager

Presenters:

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Pilot project VID Spesialized University
«The University of Agder Model»

Scope

• Co-operation with a user organisation

• User involvement during work placement

• Students included in planning

• University and user organisation equal partners
Foundation for life after imprisonment

User organisation

- Former *convicts*
- *User* organisation
- Users of *social* services
- Peers
- Represent *interests* of our users
Presentation to class

Student involved in planning

Group meetings

Assessment on coursework
PLANNING

VID
Teachers
Students
User organisation
Users

Pre phase
VID / WAYBACK
Presentation to students
Teacher
Users
Preplanning
- Wayback
- VID

Presentation
- Students
- Volunteers
- 14 students

Planning
- 4 Students
- Supervisors
- Lecturer
- Themes

2 groups
- 7 students
- 1 lecturer
- 1 supervisor
<table>
<thead>
<tr>
<th>VID</th>
<th>Wayback/VID</th>
<th>Wayback</th>
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<tbody>
<tr>
<td>• Lecturers</td>
<td>• Presentation to students</td>
<td>• Obtain users</td>
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<tr>
<td>• Students</td>
<td>• Teacher</td>
<td>• Educate users</td>
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<tr>
<td>• Obtain user organisation</td>
<td>• Users</td>
<td>• Pay them</td>
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<tr>
<td>• Find practise work</td>
<td>• Agree user fee</td>
<td>• Mental health</td>
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Implementation

1. Prior to practise
   • Meeting

2. During Practise
   • Attitudes

3. Post practise
   • Experience
CHALLENGES?

WRITTEN RESPONSE ON COURSEWORK ASSESSMENT!!
Preplanning • Wayback VID

Presentation • Students Volunteering 14 students

Planning • 4 Students Supervisors Teachers Themes

2 resource groups • 7 students • 1 lecturer • 1 supervisor
A students perspective

Planning the project
Being involved in the planning

Project execution

My experience and thoughts about user involvement
“To see the world through different glasses”

Coursework assessment by user and teacher
User experience

**USER**

Acknowledgement of my experience
Contribution to the education
Feedback from students

**ORGANISATION**

Builds brand awareness
Partnership with university
Better knowledge in supervising people
What have we learned?

**User involvement mandatory**

**Increased user involvement benefits all**

**Users are more direct**

**The importance of getting to know each other**

**Users have different resources**

**Students want to be involved earlier**

**Need more users**

**Support of users**

**Closer co-operation teachers/users**

**Challenging to overview the project**

**More user involvement – all levels**
THANK YOU - TUSEN TAKK - MERCI

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User organisation, Wayback, Foundation for life after imprisonment

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